

Cloudpath Enrollment System Command Reference, 5.4

Supporting Cloudpath Software Release 5.4

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Overview

This document describes the commands that are available to manage a Cloudpath system. After the initial setup, an administrator can log into the system using SSH on port 8022 and use the command line interface to execute Cloudpath service commands.

NOTE

You need a service password to access the command line interface. The service password is set during the initial configuration of the system.

The following sections describe the command, syntax, parameter, and provides examples for using the Cloudpath command line interface.

Cloudpath Commands

You can access the Cloudpath command line interface using the *service* account, which is used by your support team to access the system

To use the service account, open a terminal and Log in to the service account (cpn_service) and enter the service password.

NOTE

Use SSH on port 8022 or 22. The default SSH port number is 8022, but can be changed to port 22 on the Cloudpath **Administration > System Services** page, SSH Service area of the page.

After a successful login to the service account, the command-line configuration utility prompt (#) displays. Enter ? to view the list of available commands.

Tip: From the command-line configuration utility, enter the **console** command to access the Linux shell. From the Linux shell, enter the **config** command to access the command-line configuration utility.

Configuration Commands

The **config** commands allow you to change the configuration of the system

TABLE 1 config commands

| Command | Description | Parameters and Examples |
|--------------------------------------|---|---|
| config | From the Linux shell, this command provides access to the command line configuration utility. | No parameters. [<serviceacctlogin@<hostname>] \$ c onfig |
| config admin-access allow-all | Clears restrictions to the administrative functionality so that an administrator can access the Cloudpath Admin UI from any IP address. | No parameters. config admin-access allow-all |

TABLE 1 config commands (continued)

| Command | Description | Parameters and Examples |
|---|---|---|
| config admin-access restrict | Restricts which IP addresses have administrative access to the Cloudpath Admin UI. | [Comma separated list of IP addresses/CIDR] <pre>config admin-access restrict 1 72.16.4.20, 172.16.5.18</pre> or <pre>config admin-access restrict 172.16.4.20/24</pre> |
| config hostname | Sets the hostname. | [This system's network name (FQDN)] <pre>config hostname test22.company.net</pre> |
| config hostname-restricted allow-all | Requests by IP address are not blocked. | No parameters <pre>config hostname-restricted allow-all</pre> |
| config hostname-restricted restrict | Requests that do not match the hostname are blocked. | No parameters <pre>config hostname-restricted restrict</pre> |
| config https enable | Sets whether the Apache server should be run as HTTP or HTTPS. | [The HTTPS port to use] <pre>config https enable 55</pre> |
| config https disable | Sets whether the Apache server should be run as HTTP or HTTPS. | No parameters <pre>config https disable</pre> |
| config https-servername default | Uses the system's hostname (FQDN). | No parameters <pre>config https-servername default</pre> |
| config https-servername override | Set the HTTPS server name. This is typically used when operating behind a load balancer. | [This system's network name] <pre>config https-servername test22.company.net</pre> |
| config network DHCP | Configures whether you want DHCP to assign network IP addresses. | [<i>true</i> to use DHCP, <i>false</i> to use STATIC IP addresses] <pre>config network DHCP true</pre> This command causes the system to toggle the eth0 and loopback interfaces. |
| config network restart | Restarts the network after making configuration changes to DHCP settings. | No parameters <pre>config network restart</pre> |
| config network STATIC dns | Configures the STATIC IP addresses for the DNS server. | [IP address of the DNS server] <pre>config network STATIC dns 1 72.16.4.202</pre> |
| config network STATIC ip | Configures the STATIC IP addresses for the system's eth0 interface, subnet mask, and gateway. | [IP address, subnet mask, and gateway for the eth0 interface] <pre>config network STATIC ip 172.16.6.35 255.255.252.0 172.16.4.1</pre> |

TABLE 1 config commands (continued)

| Command | Description | Parameters and Examples |
|----------------------------|---|---|
| config ntp | Sets the NTP server | [IP address of the NTP server] config ntp 172.16.2.106 |
| config ntp sync-now | Forces an ntpdate to the configured NTP server. | [hostname for shared db] config ntp sync-now |
| config proxy set | Sets the HTTP proxy. Requires a reboot. The HTTP port and HTTPS port must be the same. This is the port number for the HTTP proxy tunnel. The [proxy-bypass-hosts] parameter (optional) is a comma-separated list of hosts that should bypass the proxy. Use the config clear-proxy command to remove the configuration | [HTTP hostname] [HTTPport] [HTTPS hostname] [HTTPS port] [proxy- bypass-hosts] config proxy hostA 80 hostB 80 hostC,hostD |
| config proxy remove | Removes the HTTP proxy | No parameters config proxy remove |
| config ssh enable | Enables SSH access. The default port is 8022, or you can select port 22. | [SSH port] config ssh enable or config ssh enable 22 |
| config ssh disable | Disables SSH access. | [SSH port] config ssh disable |
| config sslv3 allow | Permits SSLv3 protocol on HTTPS connections. | No parameters config sslv3 allow |
| config sslv3 block | Prevents SSLv3 protocol on HTTPS connections | No parameters config sslv3 block |
| config timezone | Sets the timezone to be used. | [Zone name] config timezone This command displays a list of acceptable timezones. When prompted, enter the desired timezone as shown. America/Denver Alternately, you can enter the correct timezone as part of the command. config timezone America/Denver |

Console Command

TABLE 2 console command

| Command | Description |
|----------------|--|
| console | Provides access to the Linux shell (command line). |

Diagnostic Commands

The **diag** commands provide diagnostic tests for network connectivity.

TABLE 3 diag commands

| Command | Description | Parameters and Examples |
|----------------------------|--|---|
| diag arp-table | Displays arp table. | No parameters. <code>diag arp-table</code> |
| diag dns-lookup | Performs a DNS lookup. | [IP address of the host to resolve] <code>diag dns-lookup 172.16.4.64</code> |
| diag interfaces | Displays network interfaces. | No parameters. <code>diag interfaces</code> |
| diag ping | Sends ICMP IPv4 messages to network hosts. | [IP address of the host] <code>diag ping 172.16.2.1</code> |
| diag routing-table | Displays routing table. | No parameters. <code>diag routing-table</code> |
| diag rpm-version | Displays the current version for the rpms. | No parameters. <code>diag rpm-version</code> |
| diag schema-version | Displays the status of database updates | No parameters. <code>diag schema-version</code> |

Maintenance Command

The **maintenance cannibalize** command is the only maintenance command.

TABLE 4 maintenance command

| Command | Description | Parameters and Examples |
|--------------------------------|---|--|
| maintenance cannibalize | <p>Extracts the configuration from a remote system and overwrites this system.</p> <p>The new system must have the same network settings as the old system, from which the database was exported.</p> <p>Cloudpath uses the SSH port configured in the new system to transfer the database files.</p> | <p>IP address or hostname of the remote server]</p> <pre> maintenance cannibalize 172.16.4.20 </pre> |

Show Commands

The **show** commands display the current configuration.

TABLE 5 show commands

| Command | Description |
|--------------------------------|--|
| show config | Shows currently operating configuration. |
| show date | Shows current date. |
| show logs | Show s application and server logs. |
| show logs apache-access | Shows contents of Apache server access logs. |
| show logs apache-error | Shows contents of Apache server error logs. |
| show logs application | Shows contents of JBoss logs. |
| show logs config | Shows contents of config log. |
| show proxy | Shows HTTP proxy information. |
| show timezone | Shows currently configured timezone. |

Support Commands

The **support** commands enable or disable the support tunnel.

TABLE 6 support commands

| Command | Description |
|--|--|
| support activate-ui-recovery | Activates a temporary password, which allows you to log into the Cloudpath Admin UI with the <i>recovery</i> username. This command requires the <i>service</i> password. The recovery user credentials are only valid for five minutes. |
| support database login | Allows you to log into the database. The password for this command is only available to support staff. |
| support database reset-schema | Resets the status of the last database schema version. |
| support database schema-version | Lists the database schema version. |
| support database shrink | Depending on the size of the database, this operation may take some time to complete. |
| support database view-size | Displays the amount of data n the database. |
| support https restore certificate | Resets HTTPS to self-signed certificate. |
| support https restore ciphers-and-protocols | Resets https to default SSL ciphers and protocol. |

TABLE 6 support commands (continued)

| Command | Description |
|---|--|
| support radius restore-failed-config | Activates the failed RADIUS configuration. NOTE Do not use this command except under the guidance of your Cloudpath support representative. |
| support support-tunnel enable | Starts support tunnel on port 8022. |
| support support-tunnel disable | Stops support tunnel. |
| support support-tunnel status | Displays the status of the support tunnel. |
| support system apply-patches | Applies patches for the current version. The system will reboot. |
| support system benchmark | Perform CPU and disk IOtests. |
| support system clean-disk | The Cloudpath runs a clean-disk script on a schedule. This command allows an administrator to clean up the jboss.log manually. |

System Commands

The **system** commands control system operations

NOTE

If the boot password requirement has been set, you must enter a password to complete these commands.

TABLE 7 system commands

| Command | Description |
|------------------------|--|
| system reboot | Reboots system. |
| system restart | Restarts the JBoss and Apache servers. |
| system shutdown | Shuts down the system. This command requires VMware access to boot the system. |
| system status | Lists the status of key services (web server, firewall, NTP, RADIUS, etc.) |

Recovery

Administrative UI Recovery

If you are locked out of the Cloudpath Admin UI, log in via SSH and use the **support activate-ui-recovery** command from the service account. This activates a temporary password for a short time period, which allows you to log into the Cloudpath Admin UI and set up a new Administrator account, or reset a password for an existing account.

Service Account Recovery

If you are locked out of the service account, you can log in via SSH to a Recovery account.

NOTE

You must contact Cloudpath Networks Support to obtain a recovery password.

To receive a recovery password for the service account, you must provide the System Identifier and current Version on your system.

1. Log into the Cloudpath Admin UI.
2. Go to **Support > Licensing**.
3. The **System Identifier** is listed in the **License Server** section.

FIGURE 1 System Identifier

The screenshot displays the 'Support > Licensing' page in the Cloudpath Admin UI. The page is divided into several sections: License Information, System Utilization, License Server, and Notices. The 'License Server' section contains the following details:

| | |
|--------------------|---|
| License Server: | https://bvt.cloudpath.net |
| Link Established: | Yes, since 20170324 1047 MDT Advanced |
| Customer GUID: | (ef61219d6993e2bb68afcd9dd019e39a9e433) |
| System Identifier: | (000000-115030E4-BF8D-389B-C7EA-4FE942A30ABC-2134023F-F668-BA8F-C237) |

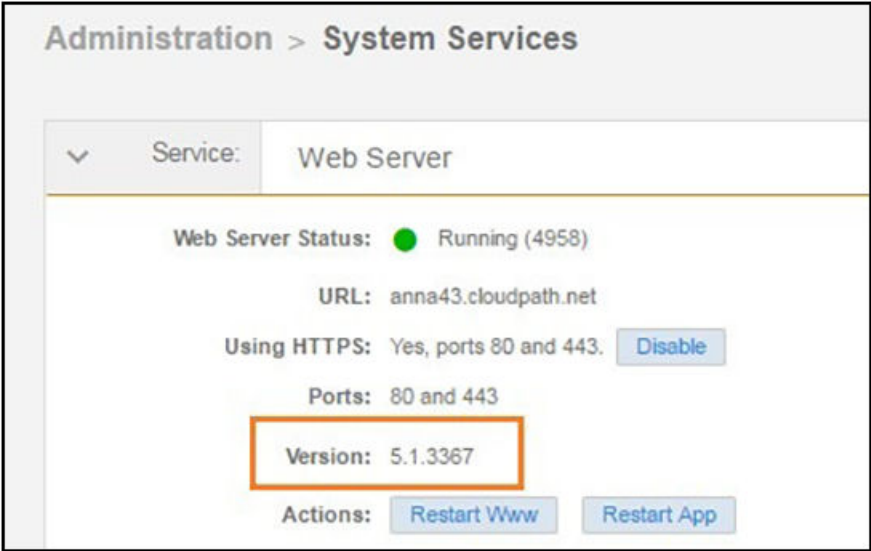
The 'System Identifier' value is highlighted with a red rectangular box. The 'License Information' section shows a 'Trial' license type with a green dot and 'Active trial through [Unknown]'. The 'System Utilization' section shows 2 currently active certificates and 2 issued in various time periods. The 'Notices' section includes Open Source, Patent, and Copyright notices.

How To Find Your Current Cloudpath Version

The Cloudpath version is displayed in two locations.

- 1. Go to **Administration > System Services**, Web Server service.
The current build is listed in the **Version** field.

FIGURE 2 Current Cloudpath Version System Services



- 2. The Cloudpath version is displayed in the lower left corner of the Admin UI, and it is visible on all pages.

FIGURE 3 Current Cloudpath Version Lower Left





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